



Electricity Network pricing schedule

Module 15
Effective April 1, 2010 for Electricity line charges

Version 2010.1



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Section 1: PRICING SCHEDULES

1.1 WELLINGTON ELECTRICITY NETWORK LINE CHARGES

Un-metered

Region	Load Group	Consumption Code	Code	Description	Units	Charge
G	G001	FIXD	G001-FIXD	Non street lighting, <1kVA, fixed charge	\$/day	0.0309
G	G001	24UC	G001-24UC	Non street lighting, <1kVA, variable charge	\$/kWh	0.1240
G	G002	FIXD	G002-FIXD	Street lighting, <1kVA, fixed charge	\$/day	0.0309
G	G002	24UC	G002-24UC	Street lighting, <1kVA, variable charge	\$/kWh	0.1240

Residential

Region	Load Group	Consumption Code	Code	Description	Units	Charge
G	G100	FIXD	G100-FIXD	Single meter without control, fixed charge	\$/day	0.1500
G	G100	24UC	G100-24UC	Single meter without control, uncontrolled charge	\$/kWh	0.0901
G	G100	NITE	G100-NITE	Single meter without control, night charge	\$/kWh	0.0153
G	G101	FIXD	G101-FIXD	Dual meter with control, fixed charge	\$/day	0.1500
G	G101	24UC	G101-24UC	Dual meter with control, uncontrolled charge	\$/kWh	0.0901
G	G101	CTRL	G101-CTRL	Dual meter with control, controlled charge	\$/kWh	0.0422
G	G101	NITE	G101-NITE	Dual meter with control, night charge	\$/kWh	0.0153
G	G102	FIXD	G102-FIXD	Single meter with control, controlled, fixed charge	\$/day	0.1500
G	G102	AICO	G102-AICO	Single meter with control, all inclusive charge	\$/kWh	0.0709
G	G102	NITE	G102-NITE	Single meter with control, night charge	\$/kWh	0.0153
G	G103	FIXD	G103-FIXD	3 phase residential, fixed charge	\$/day	0.1500
G	G103	24UC	G103-24UC	3 phase residential, variable charge	\$/kWh	0.0911

Low voltage connection

Region	Load Group	Consumption Code	Code	Description	Units	Charge
G	GV02	FIXD	GV02-FIXD	<=15kVA, fixed charge	\$/day	0.4557
G	GV02	24UC	GV02-24UC	<=15kVA, variable charge	\$/kWh	0.0524
G	GV07	FIXD	GV07-FIXD	>15kVA and <=69kVA, fixed charge	\$/day	1.1273
G	GV07	24UC	GV07-24UC	>15kVA and <=69kVA, variable charge	\$/kWh	0.0364
G	GV14	FIXD	GV14-FIXD	>69kVA and <=138kVA, fixed charge	\$/day	6.3871
G	GV14	24UC	GV14-24UC	>69kVA and <=138kVA, variable charge	\$/kWh	0.0430
G	GV30	FIXD	GV30-FIXD	>138kVA and <=300kVA, fixed charge	\$/day	9.0984
G	GV30	24UC	GV30-24UC	>138kVA and <=300kVA, variable charge	\$/kWh	0.0178
G	GV99	FIXD	GV99-FIXD	>300kVA, TOU, fixed charge	\$/day	22.9422
G	GV99	24UC	GV99-24UC	>300kVA, TOU, variable charge	\$/kWh	0.0080
G	GV99	DAMD	GV99-DAMD	>300kVA, TOU, demand charge	\$/kVA/month	7.0636

Transformer connection

Region	Load Group	Consumption Code	Code	Description	Units	Charge
G	GX02	FIXD	GX02-FIXD	<=15kVA, fixed charge	\$/day	0.4144
G	GX02	24UC	GX02-24UC	<=15kVA, variable charge	\$/kWh	0.0477
G	GX07	FIXD	GX07-FIXD	>15kVA and <=69kVA, fixed charge	\$/day	1.0248
G	GX07	24UC	GX07-24UC	>15kVA and <=69kVA, variable charge	\$/kWh	0.0331
G	GX14	FIXD	GX14-FIXD	>69kVA and <=138kVA, fixed charge	\$/day	5.8064
G	GX14	24UC	GX14-24UC	>69kVA and <=138kVA, variable charge	\$/kWh	0.0391
G	GX30	FIXD	GX30-FIXD	>138kVA and <=300kVA, fixed charge	\$/day	8.2712
G	GX30	24UC	GX30-24UC	>138kVA and <=300kVA, variable charge	\$/kWh	0.0162
G	GX99	FIXD	GX99-FIXD	>300kVA, TOU, fixed charge	\$/day	17.8461
G	GX99	24UC	GX99-24UC	>300kVA, TOU, variable charge	\$/kWh	0.0063
G	GX99	CAPY	GX99-CAPY	>300kVA, TOU, capacity charge	\$/kVA/day	0.0149
G	GX99	DAMD	GX99-DAMD	>300kVA, TOU, demand charge	\$/kVA/month	5.7897

Industrial

Region	Load Group	Consumption Code	Code	Description	Units	Charge
G	GC60	FIXD	GC60-FIXD	>1500kVA connection, in CBD/Industrial service area, fixed charge	\$/day	0.0397
G	GC60	24UC	GC60-24UC	>1500kVA connection, in CBD/Industrial service area, variable charge	\$/kWh	0.0012
G	GC60	CAPY	GC60-CAPY	>1500kVA connection, in CBD/Industrial service area, capacity charge	\$/kVA/day	0.0257
G	GC60	DOPC	GC60-DOPC	>1500kVA connection, in CBD/Industrial service area, on-peak demand charge	\$/kW/month	10.2446
G	GC60	PWRF	GC60-PWRF	>1500kVA connection, in CBD/Industrial service area, power factor charge	\$/kVA/month	7.5787
G	GU60	FIXD	GU60-FIXD	>1500kVA connection, in urban service area, fixed charge	\$/day	0.0397
G	GU60	24UC	GU60-24UC	>1500kVA connection, in urban service area, variable charge	\$/kWh	0.0012
G	GU60	CAPY	GU60-CAPY	>1500kVA connection, in urban service area, capacity charge	\$/kVA/day	0.0257
G	GU60	DOPC	GU60-DOPC	>1500kVA connection, in urban service area, on-peak demand charge	\$/kW/month	10.6670
G	GU60	PWRF	GU60-PWRF	>1500kVA connection, in urban service area, power factor charge	\$/kVA/month	7.5787
G	GR60	FIXD	GR60-FIXD	>1500kVA connection, in rural service area, fixed charge	\$/day	0.0397
G	GR60	24UC	GR60-24UC	>1500kVA connection, in rural service area, variable charge	\$/kWh	0.0012
G	GR60	CAPY	GR60-CAPY	>1500kVA connection, in rural service area, capacity charge	\$/kVA/day	0.0257
G	GR60	DOPC	GR60-DOPC	>1500kVA connection, in rural service area, on-peak demand charge	\$/kW/month	12.8546
G	GR60	PWRF	GR60-PWRF	>1500kVA connection, in rural service area, power factor charge	\$/kVA/month	7.5787



Section 2: ELECTRICITY PRICING

The Distributor's standard Electricity Network line charges are designed to cover the cost of transporting Electricity over the Electricity Network to End-Consumer's homes and businesses.

See section 1.1 for line charges applicable to the Wellington Electricity Network.

2.1 GENERAL TERMS

- (a) Load Group has the same meaning as End-Consumer Load Group.
- (b) Times stated in this module are New Zealand Daylight Time unless otherwise specified

2.1.1 Extent of charges

- (a) All charges exclude the provision of Metering Equipment or Load Management equipment which is located at the Point of Connection to the Electricity Network.
- (b) All charges exclude the cost of the End-Consumer Fittings.
- (c) All charges are exclusive of Goods and Services Tax (GST).

2.1.2 Transmission costs

- (a) All charges exclude loss constraint excess payments (loss rental rebates) and ancillary service charges. The Distributor will distribute (or invoice as the case may be) these amounts to Retailers. The amounts will be distributed or charged to Retailers in proportion to their share of the kWh volumes reconciled each month from each Regional Network.
- (b) The Distributor will charge a transmission administration fee of \$13,875 per month. The fee will be allocated to Retailers in proportion to their share of the kWh volumes reconciled each month from each Regional Network.

2.1.3 Council utility rates

- (a) Local Council rates levied on the Distributor are passed on in the form of a council utility charge. The council utility charge is a fixed charge per ICP or any other Point of Connection (including un-metered connections such as street lights) in the respective rateable pricing region.
- (b) For Wellington the council utility charge is 0.0324 \$/day. Where possible the council utility charge is incorporated into the fixed \$/day charges for each Load Group as outlined in section 2.1.5.

2.1.4 Specifying the Regional Electricity Networks

The Regional Electricity Network that End-Consumers are supplied from is determined by the relevant Injection Point. The Injection Points and the corresponding Regional Electricity Network are shown in the table below;

Regional Electricity Network	Central Regional Network
Pricing region	Wellington
Transpower transmission system: Injection Points	Haywards
	Melling
	Gracefield
	Upper Hutt
	Takapu Rd
	Pauatahanui
	Wilton
	Central Park
	Kaiwharawhara

2.1.5 Description of consumption category options

Various pricing options are available for different meter configurations within Load Groups. The following options are used within the pricing schedules (not all options are available in all Load Groups);

Consumption category	Consumption code	Details
Controlled	CTRL	Can be controlled at any time for a maximum of 5 hours in any 24 hour period. Only available to load permanently wired to a separate meter (refer to 2.1.6 for eligibility for controlled charges).
All inclusive controlled	AICO	A 24 hour supply with associated appliances that can be controlled at any time for a maximum of 5 hours in any 24 hour period. Any storage water or space heating on this charge must be controlled - refer to section 2.1.6.
Night supply only	NITE	Controlled option with power between the hours 11pm - 7am, plus a minimum "boost period" of one hour generally between 1pm and 3.30pm. This charge is only available where the load is permanently wired to a separate meter.
24 hr uncontrolled	24UC	24 hour supply uncontrolled

2.1.6 Eligibility for controlled charges

Eligibility for either the AICO or CTRL charge is conditional on a hot water cylinder with a capacity in excess of 50 litres being permanently wired into the Distributor's load management system. The hot water cylinder may be substituted with appliances of a similar rating and load profile such as air conditioning units, swimming or spa pool heaters, electric kilns or storage heating at the Distributors discretion.

2.1.7 Power factor charges

All charges assume a power factor of not less than 0.95 lagging. A reactive charge for poor power factor is applicable separately. A power factor charge of \$7.5787/kVAr/month will be applied where the End-Consumer's power factor is less than 0.95 lagging.

- (a) The kVAr amount represents twice the largest difference between the kVArh amount recorded in any one 1/2 hour period and one third (correct to two decimal places) of the kWh demand recorded in the same 1/2 hour period. The charge is applicable only during weekdays, between 7am and 8pm.
- (b) The power factor charge will only be applicable for End-Consumers with TOU metering whose charges do not incorporate a component that is based on kVA demand.

2.1.8 Time periods

The time periods used in the pricing schedules are defined in the following table.

Period	Wellington
Night	11:00pm-7:00am
On-peak	7:30am-9:30am 5:30pm-7:30pm

2.1.9 Selection of Load Group

- (a) The Load Group for Residential End-Consumers may be nominated by the Retailer in accordance with the requirements of this pricing module for the various consumption options.
- (b) The Load Group for all other Points of Connection will be set by the Distributor based on the criteria set out in this pricing module.
- (c) Where an End-Consumer requests a new, or an upgrade to, their Point Of Connection that requires or brings forward capital expenditure by the Distributor, the Distributor may apply non-standard charges other than those outlined in section 1.1.

2.1.10 Provision of consumption information

- (a) The Retailer will provide the Distributor with consumption data for each ICP and for each consumption category.
- (b) Each volume will be associated with a consumption category as per the table 2.1.5 and will be submitted using the code as published in the code column of the Wellington electricity network line charge tables in section 1.1



- (c) Where more than one meter at an ICP is in use, but a single variable line charge applies, the consumption data will need to be aggregated before forwarding to the Distributor.
- (d) For some Load Groups it is possible for an ICP to have multiple consumption categories (such as controlled and uncontrolled). Such an ICP will have one Load Group with multiple consumption codes.
- (e) Where a half hourly meter is fitted, there will only be one consumption code. Where there is no variable charge the consumption code will still need to be included with the half hourly volume, and in such cases the billing process will not calculate any variable charge.

2.1.11 Calculation of scaled and variable charges

2.1.11.1 Electricity Non-Scaleable Volume definition

Electricity Non-Scaleable Volume is the loss-adjusted volume derived from End-Consumers identified by The Distributor as being TOU (time of use) metered, or un-metered.

2.1.11.2 Electricity Scaleable Volume definition

Electricity Scaleable Volume is the loss adjusted volume derived from End-Consumers other than those End-Consumers identified in 2.1.11.1.

2.1.12 Reconciliation of Electricity Scaleable Volume

- (a) Where the sum of Electricity Scaleable Volume and Electricity Non-Scaleable Volume (after adjustments for estimated volumes) supplied by all Retailers does not reconcile with the total Energy injected into the Network, the Distributor will factor up or down the Electricity Scaleable Volume, by the same percentage for all Retailers to reconcile to the total Energy injected into the Network.
- (b) The volume derived from this calculation will be the basis for calculating variable charges to scaleable ICPs.
- (c) The Retailer's share of Energy injected into the Network includes any projections made by the Distributor where no consumption information is provided by the Retailer for energised ICPs.



2.2 UN-METERED ELECTRICITY LINE CHARGES

This section applies to un-metered End-Consumers less than 1kVA, however End-Consumers greater than 1kVA may be eligible for un-metered at the Distributors discretion. Line charges contain either a fixed or variable charge.

2.2.1 Load Group definitions

The structure of the charges for un-metered End-Consumers is shown below;

Type	Wellington
Non-street lighting	G001
Street lighting	G002

The non-street lighting Load Group is applicable to un-metered connections less than 1kVA other than street lighting. The street lighting Load Group is applicable to un-metered connections less than 1kVA that are street lighting.

2.2.2 Variable charges

- (a) A variable charge applies to all un-metered Load Groups (refer to 2.1.5 for the variable charge descriptions).
 - i For all un-metered supplies 24 hr uncontrolled (24UC) variable charges apply.

2.2.3 Determining consumption

- (a) For un-metered supply other than streetlights, consumption will be determined on a case-by-case basis based on load profile and input wattages. A minimum load factor of 10% will be applied to the input wattage.
- (b) For Un-metered streetlights, the Distributor will administer a database of input wattages and number of fittings. Consumption will be determined by multiplying the input wattage of each fitting in the Distributor's database with the number of night hours as given in the table below:

Month	Wellington
January	286
February	288
March	360
April	390
May	439
June	443
July	449
August	418
September	366
October	335
November	287
December	276



2.3 RESIDENTIAL ELECTRICITY PRICING

This section applies to all Residential End-Consumers in a private dwelling not normally used for any business activity.

2.3.1 Load Group definitions

The structure of the charges for Residential End-Consumers is shown below;

Residential	Single meter		Two meters	3 phase
Load Group	Uncontrolled	Controlled	Controlled	
Wellington	G100	G102	G101	G103

- (a) The single meter uncontrolled Load Group is applicable to all residential End-Consumers with a single meter but with no load connected to the Distributor's load management system,
- (b) The single meter controlled Load Group is applicable to all residential End-Consumers with a single meter, with load connected to the Distributor's load management system,
- (c) The two meter controlled Load Group is applicable to all residential End-Consumers with two meters, one meter recording consumption for load connected to the Distributor's load management system and one meter recording consumption for load not connected to the Distributor's load management system,
- (d) The 3 phase Load Group is applicable to all residential End-Consumers with a 3 phase connection.

2.3.2 Variable charges

- (a) There are different variable charges for each Load Group (refer to 2.1.5 for the variable charge descriptions).
 - i For single meter uncontrolled configurations 24 hr uncontrolled (24UC) variable charges apply.
 - ii For single meter controlled configurations all inclusive controlled (AICO) variable charges apply.
 - iii For two meter configurations both controlled (CTRL) and 24 hr uncontrolled (24UC) variable charges apply (controlled charge subject to load permanently wired to a separate meter).
 - iv For 3 phase configurations 24 hr uncontrolled (24UC) variable charges apply.
 - v Night charge (NITE) is available to all residential options except 3 phase supplies.



- vi Consumption submitted on a consumption code not appropriate for the End-Consumers Load Group will be charged at the default charge for that Load Group. The default charge will be determined as the highest variable charge applicable for that Load Group.

2.3.3 Fixed charges

- (a) Different fixed charges apply to each Load Group.



COMMERCIAL ELECTRICITY PRICING

This section applies to all non-Residential End-Consumers up to and including 300kVA capacity.

2.3.4 Load Group definitions

Commercial pricing is divided into two types of connection, low voltage connections and transformer connections.

- (a) A transformer connection is where the End-Consumer receives a supply from transformers owned by the Distributor but dedicated to supply a single End-Consumer.
- (b) A low voltage connection is where an End-Consumer receives supply from the Distributors low voltage network.

The structure of the charges for Commercial End-Consumers with a transformer connection is shown below;

Capacity	Wellington
<=15kVA	GX02
>15kVA and <=69kVA	GX07
>69kVA and <=138kVA	GX14
>138kVA and <=300kVA	GX30

The structure of the charges for Commercial End-Consumers with a low voltage connection is shown below;

Capacity	Wellington
<=15kVA	GV02
>15kVA and <=69kVA	GV07
>69kVA and <=138kVA	GV14
>138kVA and <=300kVA	GV30

2.3.5 Variable charges

- (a) A variable charge applies to all commercial Load Groups (refer to 2.1.5 for the variable charge descriptions).
 - i For all Commercial supplies 24 hr uncontrolled (24UC) variable charges apply.

2.3.6 Fixed charges

- (a) Different fixed charges apply to each Load Group.



2.4 INDUSTRIAL ELECTRICITY PRICING

This section applies to all non Residential End-Consumers greater than 300kVA capacity.

2.4.1 Load Group definitions

Industrial pricing less than or equal to 1500kVA is divided into two types of connection, low voltage connections and transformer connections;

- (a) A transformer connection is where the End-Consumer receives a supply from transformers owned by the Distributor but dedicated to supply a single End-Consumer.
- (b) A low voltage connection is where an End-Consumer receives supply from the Distributor's low voltage network.

Industrial pricing greater than 1500kVA is divided into three service areas, CBD/Industrial, Urban and Rural. The service areas are defined in section 2.8.3.

The structure of the charges for Industrial End-Consumers is shown below;

Connection type	Capacity	Wellington
Transformer connection	>300kVA and <=1500kVA	GX99
Low voltage	>300kVA and <=1500kVA	GV99
	>1500kVA	GC60
		GU60
		GR60

2.4.2 Variable charges

- (a) A variable charge applies to all industrial Load Groups (refer to 2.1.5 for the variable charge descriptions).
 - i For all Commercial supplies 24 hr uncontrolled (24UC) variable charges apply.

2.4.3 Fixed charges

- (a) Different fixed charges apply to each Load Group.

2.4.4 Capacity charges

- (a) Different capacity charges apply to each Load Group.
- (b) The capacity charge is based on the capacity dedicated by the Distributor to supplying the End-Consumer's Equipment. For a transformer connection, capacity is determined by transformer size. For a low voltage connection, capacity is determined by End-Consumer Anytime Maximum Demand or fuse size (where installed). Where the available capacity



exceeds the requirement of the End-Consumer's equipment, the Distributor may reduce the capacity rating to an assessed rating, and may install a fuse or current limiting device limiting the available capacity to the assessed rating.

- (c) The Distributor may reduce the available capacity of the dedicated transformers to the size of the assessed rating, on giving one month's notice in writing of its intentions to the Retailer.

2.4.5 Demand charges

- (a) Different demand charges apply to each Load Group.
 - i For industrial customers with a capacity less than or equal to 1500kVA, demand (DAMD) is defined as the maximum demand during the month, where the kVA demand is twice the maximum kVA half hourly reading during the month to which the charges apply.
 - ii For industrial customers with a capacity greater than 1500kVA, demand (DOPC) is defined as the maximum demand during on-peak periods, where the kW demand is twice the maximum kWh half hourly reading within the on-peak periods. The on-peak periods are defined as 7:30am to 9:30am and 5:30pm to 7:30pm on weekdays (including public holidays). Different on-peak charges are applied to different geographical service areas. The service areas are specified in 2.8.



2.5 EMBEDDED GENERATION

Each Generator connected to the Network will be subject to a separate agreement. The line charge will be calculated in accordance with the prevailing pricing policy. The line charge will be dependent upon location, the type of connection, the size of the Generator and operating pattern.

2.6 ELECTRICITY NETWORK LOSS FACTORS

Losses and Loss Factors may be reviewed and may be amended by the Distributor from time to time, on reasonable notice to the Retailer, to ensure that they reflect Unaccounted for Electricity on the Network as accurately as possible.

2.6.1 Loss Factors

- (a) For the purpose of calculating Network line charges, unless otherwise specified, the Loss Factors detailed in this section do not need to be applied to the measured or calculated Energy conveyed to Points of Connection.
- (b) Loss Factors will be applied to the metered Energy consumption measured at the Point of Connection for reconciliation/allocation purposes. The line charge will be applied to the metered Energy consumption (subject to further adjustment to the aggregated volume through scaling).

2.6.2 Electricity Network Loss Factors

Distribution Losses by metering voltage, transformer connection and Load			
Loss Factor code	End-Consumers metering voltage	Distribution Loss ratios with respect to the injection point meter	Distribution Loss Factors with respect to the ICP meter
Wellington pricing region			
VECG1	LV	5.01%	1.0527
VECG2	LV	2.72%	1.0280
VECG3	LV	2.72%	1.0280
VECG4	HV	1.42%	1.0144

2.6.3 Loss Factor look up codes

The following table summarise the Loss Factor codes detailed in the Network Loss table (above).



2.6.3.1

Wellington Loss Factor look up codes

Wellington Network distribution Losses by Load Group		
Load Group	Loss factor code (LV metered)	Loss Factor code (HV metered)
Un-metered		
G001	VECG1	-
G002	VECG1	-
Residential		
G100	VECG1	-
G101	VECG1	-
G102	VECG1	-
G103	VECG1	-
Small commercial		
GV02	VECG1	-
GV07	VECG1	-
GV14	VECG1	-
GV30	VECG1	-
GX02	VECG2	VECG4
GX07	VECG2	VECG4
GX14	VECG2	VECG4
GX30	VECG2	VECG4
Industrial		
GV99	VECG3	-
GX99	VECG3	VECG4
GC60	VECG3	VECG4
GU60	VECG3	VECG4
GR60	VECG3	VECG4

2.7 OTHER CHARGES - ELECTRICITY

Unless stated otherwise below, all charges will be invoiced directly to the Retailer by the Distributor and not to the End-Consumer.

All Non-Network Fault work, Retailer or End-Consumer services not listed below will be charged to the Retailer on a time and materials basis at market rates.

#	Fee	Electricity charge
1	<p>New connection fee This fee is payable when the Distributor Energises a new Point of Connection for the first time, by inserting the fuse. Any additional site visits required by the Distributor with regard to a new connection will incur a site visit fee. For example, where a site is not ready, insufficient or incorrect information is provided and where the physical status of a new connection needs to be inspected by the Distributor.</p>	\$30 per Point of Connection
2	<p>Site visit fee Payable for any site visit by the Distributor, including Non-Network call out, temporary disconnection, urgent after hours disconnection, vacant site disconnection and reconnection, permanent disconnection and change of capacity (where the capacity change can be completed by changing fuse size within the existing fuse holder. Work in excess of this will be charged directly to the End-Consumer on a time and materials basis at market rates).</p>	\$100 per site visit
3	<p>Late, incorrect or incomplete consumption fee data This fee is payable where consumption data required in this Agreement from the Retailer to the Distributor, does not comply with the requirement of this agreement. It will be charged on the basis of the actual time spent by a billing analyst to review, correct, validate and reconcile the information.</p>	\$90 per hour



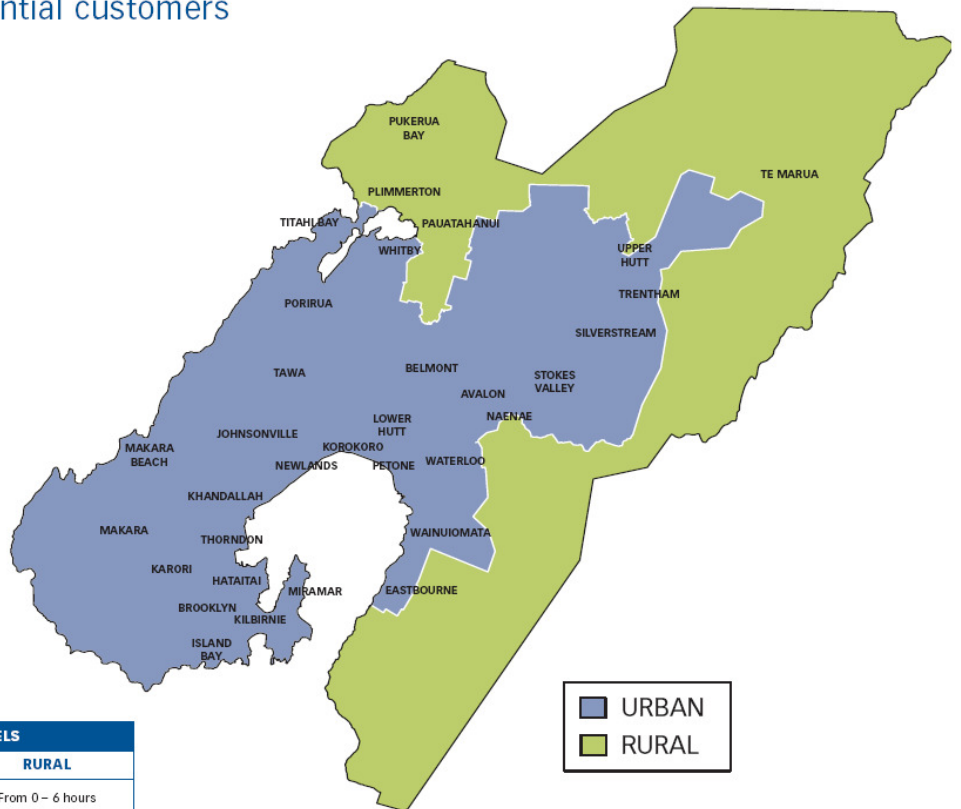
2.8 SERVICE AREAS AND SERVICE LEVELS

Service areas and service levels are presented in the following maps.

2.8.1 Residential Service Areas - Wellington Network

Standard Service Levels

Wellington region - Residential customers



	SERVICE LEVELS	
	URBAN	RURAL
Time to restore power	From 0 – 3 hours	From 0 – 6 hours

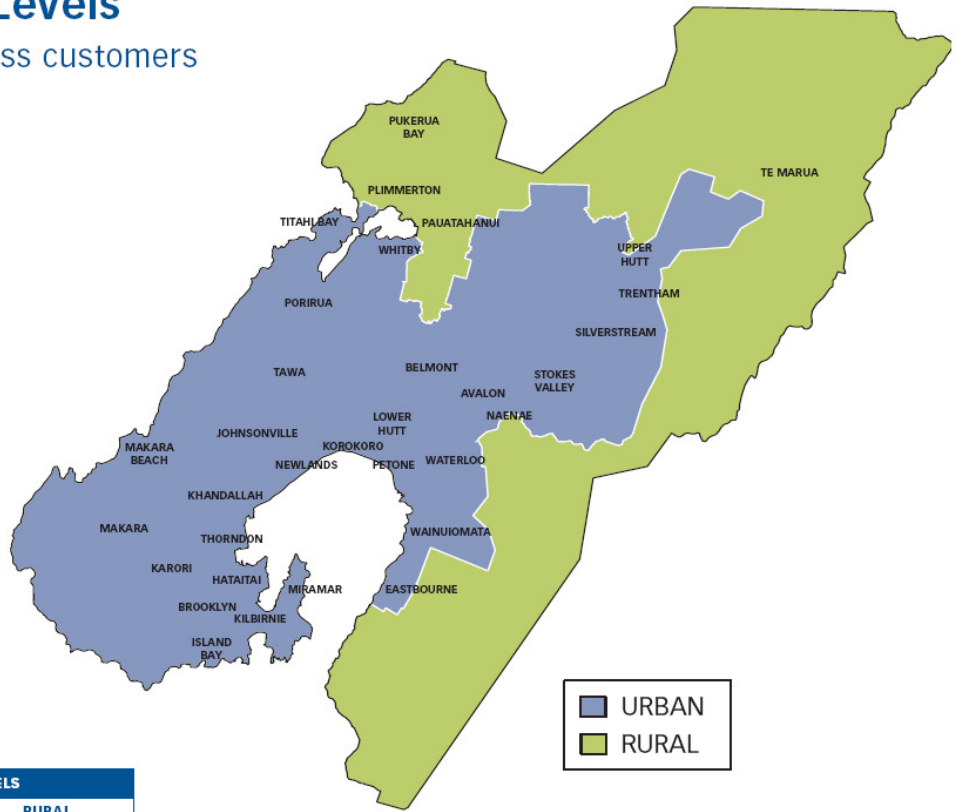
Effective: 1 May 2005



2.8.2 Commercial Service Areas - Wellington Network

Standard Service Levels

Wellington region - Business customers



SERVICE LEVELS	
URBAN	RURAL
Time to restore power	From 0 – 3 hours
	From 0 – 6 hours

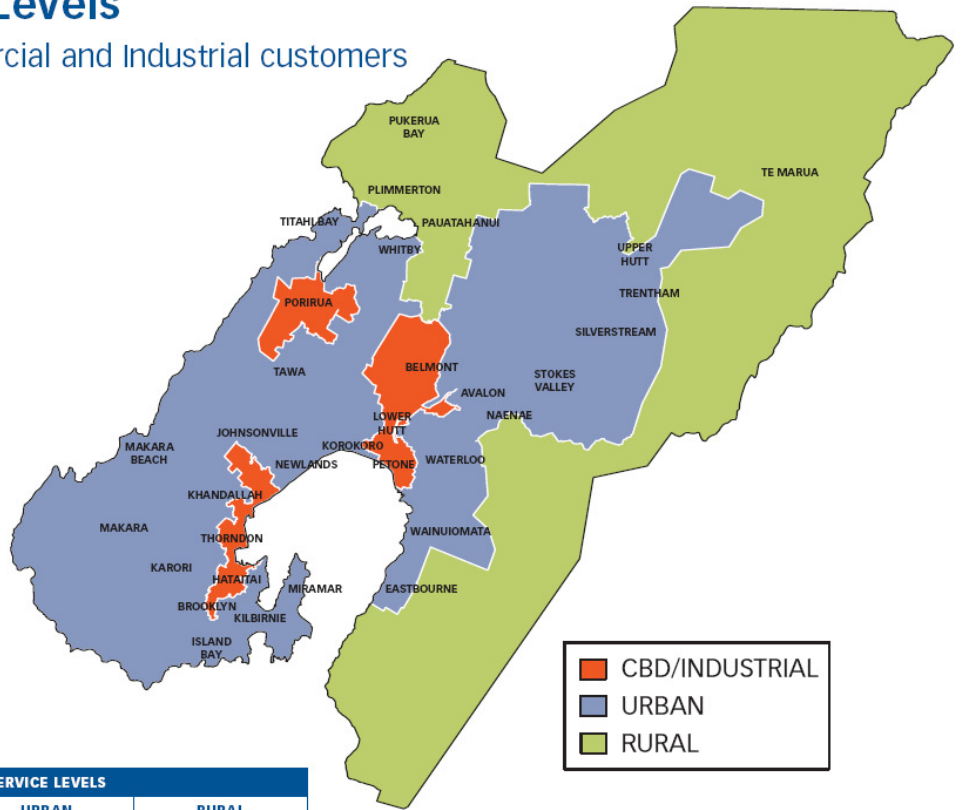
Effective: 1 May 2005



2.8.3 Industrial Service Areas - Wellington Network

Standard Service Levels

Wellington region - Commercial and Industrial customers



	SERVICE LEVELS		
	CBD/INDUSTRIAL	URBAN	RURAL
Time to restore power	From 0 – 3 hours	From 0 – 3 hours	From 0 – 6 hours

Effective: 1 May 2005